KOMMVIA™

Connecting Businesses™

Business Phone Systems

SALES / INSTALLATION / SERVICE / TRAINING

Your phones should help your business run. We install new systems, move aging PBXs to VoIP, and troubleshoot the call problems that interrupt your day.

NEW SYSTEMS & UPGRADES

- Hosted VoIP, UCaaS & on-premise PBX
- IP desk phones & business phone deployment
- System selection & capacity planning
- SIP trunks & carrier coordination
- Office buildouts, expansions & relocations

PBX-TO-VoIP MIGRATIONS

- Existing system & phone line assessment
- Number porting & provider cutovers
- Parallel setup & planned commissioning
- Phone cabling & network readiness checks
- Testing, staff training & system handoff

CALL FLOW & USER SETUP

- Auto attendants, menus & call routing
- Ring groups & business-hours schedules
- Voicemail & email notifications
- Paging, intercom & extension setup
- Adds, moves, changes & user training

TROUBLESHOOTING & REPAIR

- No dial tone, failed calls & system outages
- Dropped calls & one-way or poor audio
- Voicemail, handset & programming issues
- Carrier, SIP & network issue coordination
- Legacy PBX support & replacement planning

LEGACY PHONE SYSTEM SUPPORT

Nortel • Avaya • NEC • Mitel • Toshiba • Panasonic • Samsung • Cisco • Allworx • Vertical • Vodavi • ShoreTel • Inter-Tel • Siemens • Iwatsu • Tadiran • Executone • Ericsson • 3Com • Aastra • Fujitsu • Alcatel • Ascom • Hicom • AT&T • Hitachi • Intecom

Support depends on model, condition, parts availability & system access.

72-HOUR RAPID INSTALL GUARANTEE

Signed quote to live system in 72 hours for qualifying phone projects.

NORTHERN INDIANA / CHICAGO AREA / SOUTHWEST MICHIGAN

SCHEDULE A SITE WALK

844-KOMMVIA | 844-566-6842

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24/7 EMERGENCY SERVICE

Call 844-566-6842, option 8.