KOMMVIA™

Connecting Businesses™

Phone System Replacement

ASSESSMENT / MIGRATION / CUTOVER / TRAINING

An aging phone system should not hold your business back. We review what you have, plan the replacement, and help your staff make the move with a coordinated cutover.

ASSESSMENT & REPLACEMENT PLAN

- Existing PBX, phone & line inventory
- Call flow, voicemail & feature review
- Hosted VoIP & on-premise options
- Cabling, network & PoE readiness checks
- Clear scope, equipment & project schedule

NEW SYSTEM SETUP

- IP phone installation & user setup
- Extensions, ring groups & call routing
- Auto attendants & business-hours schedules
- Voicemail & notification configuration
- Paging & analog device integration review

PORTING & COORDINATED CUTOVER

- Number porting & carrier coordination
- Parallel setup where practical
- Provider cutover & transition planning
- Inbound, outbound & call-flow testing
- Removal of replaced equipment as scoped

TRAINING & FOLLOW-UP SUPPORT

- Hands-on staff & administrator training
- Calling, transfers & voicemail walkthroughs
- Configuration adjustments after cutover
- System documentation & handoff
- Troubleshooting & ongoing service

A PRACTICAL PATH FROM YOUR EXISTING PBX

Nortel • Avaya • NEC • Mitel • Toshiba • Panasonic • Samsung • ShoreTel • Allworx • Vertical • Vodavi • Inter-Tel • Siemens and other legacy platforms.
We plan around the numbers, features, and devices you rely on. Porting dates, equipment availability, and site readiness are confirmed before the cutover.

72-HOUR RAPID INSTALL GUARANTEE

Signed quote to live system in 72 hours on qualifying projects.
Eligibility and scope confirmed in your quote.

NORTHERN INDIANA / CHICAGO AREA / SOUTHWEST MICHIGAN

SCHEDULE A SITE WALK

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24/7 EMERGENCY SERVICE

Call 844-566-6842, option 8.